

HOME INSPECTORS GUILD CODE OF CONDUCT

Members of Home Inspectors Guild must:

- Act with integrity, competence, diligence, respect and in an ethical manner with the public, clients, prospective clients, REALTORS® and other participants in the Guild.
- Place the integrity of the profession and the interests of clients above their own personal interests.
- Use reasonable care and professional judgment when conducting inspections and engaging in other professional activities.
- Practice and encourage others to practice in a professional and ethical manner that will reflect credit on themselves and the profession.
- Maintain and improve their professional competence and strive to maintain and improve the competence of other professionals.

Article 1

Members must not knowingly make any misrepresentations relating to recommendations, actions, or other professional activities

Article 2

When recommending real estate products or services (e.g., homeowner's insurance, warranty programs, mortgage financing, title insurance, etc.), shall disclose to the client or customer to whom the recommendation is made any financial benefits or fees inspector may receive as a direct result of such recommendation.

Members must use reasonable care and judgment to achieve and maintain independence and objectivity in their professional activities. Members must not offer, solicit, or accept any gift, benefit, compensation, or consideration that reasonably could be expected to compromise their own or another's independence and objectivity.

Article 3

For the protection of all parties, shall assure whenever possible that all agreements related to inspection are in writing in clear and understandable language expressing the specific terms, conditions, obligations and commitments of the parties. A copy of each agreement shall be furnished to each party to such agreements upon their signing or initialing.

Article 4

Shall not be parties to any plan or agreement to discriminate against a person or persons on the basis of race, color, religion, sex, handicap, familial status, national origin, sexual orientation, or gender identity. additions, deletions,

Article 5

The services which Inspectors provide to their clients and customers shall conform to the standards of practice and competence which are reasonably expected in the specific inspection services in which they engage, including but not limited to:

- Inspectors must use a professional Inspection Report System
- Inspectors must provide photographic evidence to any "called out" issues
- Inspectors must abide by a "confirmation of Appointment" process, which can be demonstrated to clients and RELATOR® Members, upon request
- Inspectors shall complete their inspection duties assuming there is a CCTV or similar system within the properties

Article 6

Shall be honest and truthful in their communications to REALTORS® and clients in representations regarding designations, certifications, and other credentials to which they are legitimately entitled.

Article 7

If charged with unethical practice or asked to present evidence or to cooperate in any other way, in any professional standards proceeding or investigation,

Article 8

Shall not knowingly or recklessly make false or misleading statements about other real estate professionals, their businesses, or their business practices.

Article 9

Members must not engage in any conduct involving dishonesty, fraud, or deceit or commit any act that reflects adversely on their professional reputation, integrity, or competence.

Article 10

In the event of disputes shall mediate the dispute if the Board requires its members to mediate. If the dispute is not resolved through mediation, or if mediation is not required, shall submit the dispute to arbitration in accordance with the policies of the Board rather than litigate the matter. In the event clients wish to mediate or arbitrate contractual disputes arising out of real estate transactions, shall mediate or arbitrate those disputes in accordance with the policies of the Board, provided the clients agree to be bound by any resulting agreement or award.

Explanatory Notes

The reader should be aware of the following policies which have been approved by the Board of Directors:

In filing a charge of an alleged violation of the Code of Ethics by a member the charge must read as an alleged violation of one or more Articles of the Code.

Modifications to existing Standards of Practice and additional new Standards of Practice are approved from time to time. Readers are cautioned to ensure that the most recent publications are utilized.